



D&B Rentals (“we,” “us,” or “our”) values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (www.dbrentals.com), use our services, or interact with us in any other way. Please read this policy carefully to understand how we manage your personal information.

Information We Collect

We collect several types of information to provide and enhance our services, including:

1. Personal Information:

When you contact us, create an account, make a reservation, or use our services, we may collect details such as:

- Name
- Email address
- Phone number
- Mailing address
- Payment information

2. Usage Data:

We automatically gather information about your interactions with our website, such as your:

- IP address
- Browser type
- Browsing activities
- Analytics data

This helps us understand user preferences and improve our website's functionality.

3. Cookies and Tracking Technologies:

We utilize cookies, web beacons, and similar technologies to enhance user experience, perform analytics, and improve services. You can manage cookies through your browser settings; however, disabling cookies may affect website functionality.

How We Use Your Information

We use the information we collect for the following purposes:

1. Service Delivery:

To process equipment rental reservations, facilitate payments, respond to inquiries, and provide customer support.

2. Improving User Experience:

To analyze usage data and optimize our website, products, and services.

3. Marketing and Promotions:

To send you updates, promotions, and service-related information. You can opt out of these communications at any time by following the unsubscribe instructions provided.

4. Legal Compliance and Protection:

To comply with legal obligations, protect our legal rights, and prevent fraud.

How We Share Your Information

We may share your information with third parties under the following circumstances:

1. Service Providers:

We may share your information with vendors or service providers who assist in our operations, such as payment processors, delivery services, and IT support.

2. Legal Compliance:

We may disclose your information to comply with laws, regulations, or legal processes, or to protect the rights, property, or safety of D&B Rentals and others.

3. Business Transfers:

In the event of a merger, acquisition, or sale of our business, your information may be transferred to the new owner.

Security of Your Information

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no security system is entirely foolproof, and we cannot guarantee absolute security.

Your Privacy Rights

Depending on your location, you may have the right to:

- Access your personal data and request a copy.
- Correct inaccurate or incomplete information.
- Request deletion of your information.
- Restrict or object to data processing.
- Withdraw consent where processing is based on consent.

To exercise these rights, contact us using the details provided below.

Mobile and Text Messaging (SMS) Information

If you choose to communicate with us via SMS, please note:

- Your mobile information will not be shared with third parties for marketing purposes.
- Opt-in data and consent for text messaging will not be shared or obtained from any third parties.
- Message frequency varies per user, and standard message/data rates may apply.
- Text HELP for help. Text STOP to unsubscribe.
- Carriers are not liable for delayed or undelivered messages.

Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices or content. Please review their privacy policies before sharing any personal information.

Children's Privacy

Our services are not intended for individuals under 18. We do not knowingly collect personal information from minors. If we learn of such data collection, we will delete it promptly.

Changes to Our Privacy Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with the updated "Last Updated" date. Please review this policy regularly.

Contact Us

If you have any questions, concerns, or comments about this Privacy Policy, or if you wish to exercise your privacy rights, please contact us at:

D&B Rentals

2 Douglas Court

Email: customerservice@dandbrentals.com

Phone: 703-435-1414

Thank you for trusting D&B Rentals with your personal information.

Last Updated: November 15, 2024